

Response to Pre-bid Querries Date- 17.09.2025					
RFP No.21/2025 Date. 31.08.2025					
Request for Proposal (RFP) for Selection of Agency to Undertake Development of Mobile and Web GIS based Work Passbook for Govt. Departments of Govt. of Odisha					
SI No	RFP Page No	RFP Clause No.	RFP clause	Query	Clarification/Amendment
1	9	6	The proposed Works Passbook application is being developed as a unified Web and Mobile GIS platform consolidating all major public works taken up by all departments of Govt. of Odisha. The application is proposed to be built in line with Beckn Protocol / Open Network for Digital Commerce (ONDC) to ensure the core design of Works Passbook application is decentralized and modular.	The scope notes that the Works Passbook will follow Beckn Protocol / ONDC principles to achieve decentralization and modularity. Could you clarify if Beckn/ONDC is a strict requirement, or if bidders are free to suggest other open standards or protocols that can deliver the same goals of interoperability, scalability, and ease of integration with departmental systems?	As per RFP
2	10	6.2	II. Scalability of the application with the ability to maintain or improve performance as the load increases	Please explain the cases where departmental application services are not available or slow in performance	In such cases, the SI need to show the status in the dashboard and so the exact delay or issue while fetching the data
3	10	6.2	All data visualized in Works Passbook applications would be fetched directly from departmental applications through custom APIs and a unified data sharing platform. The performance and the ability of Works Passbook application to render data against each query by the departmental or citizen user is solely depended on the performance of the departmental applications and their ability to render query results with the inclusion of spatial filters.	Please clarify whether the APIs will be developed and provided by the respective departments with the SI only responsible for integration, or whether the SI is expected to develop these APIs as part of the scope. If the latter, kindly confirm who will bear the cost of API development and maintenance.	It will be provided by the respective department.
4	11	6.5	Works passbook application would be able to cater to the queries regarding public assets in their specific Area of Interest primarily in Odia with option for English Translation. Since the data transactional available in the departmental applications are mainly in English, the Works Passbook application would have capability convert the text on the fly from English to Odia based on existing technology.	Is there a preferred third-party API for bi-lingual translation or can bidders propose their own solution?	Bidder can propose their own.
5	11	6.5	Works passbook application would be able to cater to the queries regarding public assets in their specific Area of Interest primarily in Odia with option for English Translation. Since the data transactional available in the departmental applications are mainly in English, the Works Passbook application would have capability convert the text on the fly from English to Odia based on existing technology.	Please clarify who will bear the cost of implementing the English–Odia translation capability. Will the department provide support for translation resources, or is the bidder expected to integrate third-party translation APIs (such as Bhashini or others) as part of the solution?	Cost will be born by ORSAC. Implimentation will be the responsibility of the SI.
6	13	6.6.5	Mobile GIS based work inspection application with offline data storage and auto sync to server when online.	Is there a preferred mobile device specification or OS version for field inspection app deployment?	App need to be developed for both Android and iOS.
7	16	6.12	The SI will be responsible for cloud hosting as required, at no additional cost, and will provide support until the work is complete, including during the AMC period	Please clarify whether the SI is expected to provision and bear the cost of the cloud infrastructure for deployment, or if the department will provide the required infrastructure and the SI will only be responsible for deployment. In case the SI is required to provide the infrastructure, kindly confirm how the cost of provisioning and maintaining the cloud environment should be factored into the bid.	Cloud Hosting Cost will be born by the department. Migrating and managing the cloud environment will be the responsibility of the SI.
8	16	6.13	Any system or workflow modifications will follow a Change Request (CR) process...	Please elaborate on the governance process for Change Requests (CRs) during development and AMC phases. Will there be a standing committee to evaluate and approve CRs, or will approvals be handled on an ad-hoc basis by ORSAC or the concerned department?	As per RFP
9	16	6.12	The SI will be responsible for cloud hosting as required, at no additional cost. and will provide support until the work is complete, including during the AMC period.	Could you please confirm if there are any specific instructions or preferences regarding the choice of hosting environment	It will be hosted in Cloud Environment. The norms of hosting will be as per the Govt Norms.

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10	17	8	Mobile Application: Native Kotlin for Android, Swift for iOS / Flutter for Hybrid Application. Mobile Apps: For iOS it is native Swift compiled on X-code & for Android it is Java or Kotlin. No Hybrid mobile development framework shall be used.	Can We propose Flutter instead of separate native development, as it ensures near-native performance, faster delivery, and cost efficiency through a unified codebase, while still offering the flexibility to access native features when required, Please confirm. We understand the RFP specifies native development (Swift for iOS and Java/Kotlin for Android). However, we would like to propose Flutter as an alternative, as it delivers near-	As per RFP
11	17	8	Technical Specification for Web & Mobile GIS Application	For technical stack considering the real time capabilities of the application and on the fly changes, it is suggested that Node JS (Micro Service Architecture) be also added as an option in the technical stack for increased performance of the application.	As per RFP
12	17	9	The Work Passbook Application would be developed in a phase wise manner with 4 phases of integration.	Can ORSAC provide indicative timelines and scope for Phases 2, 3, and 4 to help estimate recurring costs accurately?	It will be finalised after the completion of Phase 1.
13	17	9	Project Time Period	Considering the quantum of work and the function points involved, we request you to kindly extend the Phase 1 timeline from 3 months to 5 months to ensure quality delivery and comprehensive coverage of all requirements.	As per RFP
14	17	9	Project Time Period:	We understand that the development timeline is 4 months, with 1 year of warranty and 2 years of maintenance. Could you please confirm?	Development timeline is 3 months. 1 Year warranty and 2 Year maintainance.
15	18	Development of Spatial Data Flow Pipeline (ETL Tool)		Could you please confirm whether 'ETL Tool' refers to Extract-Transform-Load, or if you are referring to something else?	Extract Transform and Load.
16	21	10.4.1.4	The bidders Should have a Physically Verifiable & Full-fledged Registered Business Office in Odisha.	We kindly request consideration to allow us to establish a full-fledged registered office in Odisha within 15 days of award of contract, in case of successful bidding. We will submit an affidavit along with our bid for the same.	Allowed with affidavit
17	21	10.4.1.1	The Bidder must be registered under Indian companies act/Partnership act and have existence for a minimum period of 10 Years.	We kindly request relaxation of the 10-year eligibility criteria for MSMEs and DPIIT-recognized startups, so that companies like ours (4.5 years old) may also participate.	The firms registered under Startup Odisha must have been in operation for a minimum of one (1) year as on the date of bid submission.
18	21	10.4.1.3	The Bidder have annual average turnover of Rs. 10 Crores (Rupees Ten Crore only) last three financial years. (FY2024-25, FY2023-24, & FY2022-23). The financial statement should reflect turnover.	We kindly request relaxation of the turnover criteria for MSMEs and DPIIT-recognized startups to Rs. 2 cr. To allow our participation.	Allowed with Proper MSME Certification with respect to subject and on producing rules & regulation issued by Government of Odisha for the same
19	22	10.4.1.9	Bidders should have minimum 40 (forty) numbers of IT/ GIS professional on a regular payroll.	We kindly request consideration to allow participation with 30 IT/GIS professionals, as we fulfill the intent of the requirement and have adequate in-house expertise to deliver the project.	As per RFP
20	25	10.4.6	The Bidder must submit the power of attorney duly signed by a notary public confirmation the authority of the authorized representative of the Bidder to sign and act in all matters concerning the offer. In case of Consortium Bid, the Lead Bidder shall be responsible for the execution of the Project and delivery of the deliverables as per the scopes and deliverables of the Project. The Power of Attorney shall mention clearly about the responsibility of the Lead Bidder relating to the execution of the Project.	Please ammend with this clause "Consortium partners are allowed to qualify and participate as a bidder".	Consortium not allowed As per RFP

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21	22 & 27	10.4.1 10.5 Sl. No 5	Bidders should have valid IT Return for last 3 financial years (FY 2024-25, 2023-24 and FY 2022-23)	Request you to accept IT return of FY 21-22. As FY 24-25 balance sheet and Profit & Loss statement is provisionally ready and yet to finalized.	Bidders should have valid IT Return for last 3 financial years (FY 2021-22, FY 2022-23 & FY 2023-24)
22				Financial audit of our company is ongoing. The IT return for the 2024-25 shall not be available by the submission date. Kindly consider the criteria as per the below: Bidders should have valid IT Return for last 3 financial years FY2023-24, FY2022-23 & FY2021-22)	
23				As the audit for FY 2024–25 has not yet been completed, we request you to kindly allow submission of the provisional Balance Sheet for FY 2024–25 along with the ITR for the Assessment Year 2024–25.	
24	23 & 28	10.4.1.12 10.5.12	12-EMD The Bidder must have submitted the EMD the of Rs. 10,00,000/- (Rupees Ten Lakh only) in shape of Account Payee Demand/ Draft from any Nationalized/ Scheduled Commercial Bank in favour of chief executive Odisha space application center (ORSAC) payable at Bhubaneswar	We request that MSMEs and Startups registered under valid schemes be exempted from submission of EMD, in line with Government of India procurement guidelines.	1) Allowed with Proper MSME Certification with respect to subject and on producing rules & regulation issued by Government of Odisha for the same. 2) BG will be allowed in favor of Chief Executive ORSAC issued from any Nationalized Bank, Payable at Bhubaneswar, Valid for 6 months
25				As we are registered under MSME, we kindly request exemption from the EMD requirement	
26				We respectfully Pray that an exemption from the EMD requirement for MSMEs registered in Odisha.	
27				We would request you to kindly allow submitting EMD in the form Bank Guarantee.	
28				As our company is an MSME and DPIIT-recognized startup, we kindly request consideration for exemption from EMD payment, in line with Government of India guidelines for MSMEs and startups.	
29				Kindly allow EMD exemption for Local MSME bidders as per finance Dept. Govt. of Odisha.	
30	27	10.5 SL No.4	Eligibility Criteria : The bidder should have a physically verifiable & full-fledged registered Business Office in Odisha.	Geokno is a subsidiary of the GMR Group, which has a fully operational office in Orissa. We kindly request confirmation on whether the experience of the Group company will be considered acceptable	Allowed
31	27	7	The bidding organizations must submit copy of their ESI Registration along with copies of last Annual Return and/or copy of Group Insurance certificate.	The bidding organizations must submit copy of their ESI Registration along with copies of last month Return and/or copy of Group Insurance certificate.	As per RFP
32	29	10.6.1	The bidders must have Annual Average Turnover of Rs. 10 Crores (Rupees Ten Crore only) last three financial years. ((FY 2024-25, 2023-24 and FY 2022-23). The financial statement should reflect turnover. Auditor certified turnover statement and net worth (FY 2024-25, 2023-24 and FY 2022-23)in original along with balance sheet and profit and loss account for the said Financial Years to be submitted.	With respect to the project budget of ₹5.18 crore, the current upper limit defined in the eligibility/marketing criteria is nearly 10 times higher than the budget, which may restrict fair competition. To ensure equal opportunity for companies with relevant experience, we request that the criteria be revised as follows: ₹10–20 Cr – 5 Marks >₹20–30 Cr – 7 Marks >₹30 Cr – 10 Marks	The bidders must have Annual Average Turnover of Rs. 10 Crores (Rupees Ten Crore only) last three financial years. (FY 2021-22, 2022-23 and FY 2023-24) . The financial statement should reflect turnover. Auditor certified turnover statement and net worth (FY 2021-22, 2022-23 and FY 2023-24) in original along with balance sheet and profit and loss account for the said Financial Years to be submitted.
33				We are requesting to department kindly amend this clause. The bidder have annual average turnover of Rs 10 Crore during any three of the last four financial years ending March 2025. Rs. 10 Crore to Rs. 20 Crore : 5 Marks >Rs. 20 Crore to Rs. 30 Crore : 7 Marks >Rs. 30 Crore and Above : 10 Mark	
34				The advertised value of this RFP is ₹4.39 Crore (excluding GST). However, the pre-qualification requirements as well as the technical scoring criteria appear to be disproportionately high in relation to the scope of services under this order. We therefore request a relaxation of these criteria.	

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35	29	4	Employing Minimum 20 Numbers of IT professionals on regular payroll with detail work experience. Copy of EPF/Group Insurance Certificate with latest return listing personnel name to be submitted	Kindly accept Certificate from HR Head on the company letter head (with name, qualification, experience) instead of EPF latest return	As per RFP
36				Please ammend with this clause "The Lead Bidder or Consortium partners are allowed to submit necessary documents for complying this clause ".	
37	30	10.6.1.8	The bidders should have experience in preparation of bi-lingual GIS / geo-database. Preference shall be given for such experience involving Odia Language. Copies of supporting work order/ completion certificate to be submitted	To ensure equal opportunity for companies with relevant experience in developing bilingual projects, we request that the evaluation criteria be revised to recognize experience in any language, while providing additional weightage if one project includes Odia, thereby demonstrating the firm's capability. We propose the following revision: 4 marks for each bilingual project, up to a maximum of 3 projects (12 marks). An additional 3 marks if any of the above bilingual projects is in Odia language. Example: A project delivered in English and any other language will receive 4 marks. If the project includes Odia as one of the languages, it will receive an additional 3 marks.	As per RFP
38				Proposed Amendment: "The bidders should have experience in Preparation of bi-lingual GIS / geo- database/MIS portal. Preference shall be given for such experience involving Odia Language.	
39	30	10.6.1 SI no 6	The bidders should have experience in development & commissioning of Enterprise Class Web and Mobile GIS & MIS based systems for any Govt. currently in Live production environment for a project value not less than Rs.5 Crore. Bidder shall produce the URLs of the Live projects, which is to be verified by the Technical committee. Copies of supporting work order/ completion certificate to be submitted	Please allow any government/large enterprise/international Projects.	Experience in development & Commissioning of Enterprise Class GIS/ MIS based Applications for any Government / PSU currently in Live production environment for a project value not less than Rs.4 crore .
40				Kindly amend this point as: the bidders should have experience in development & commissioning of Web / Mobile GIS/ MIS based systems for any Govt. currently in Live production environment for a project value not less than Rs. 3 Crore. Bidder shall produce the URLs of the Live projects, which is to be verified by the Technical committee.	
41				Tech Expertise inline with criticality of handling of any similar e-Governance Project; so request for amendment as below; The bidder should have experience in development & commisioning of Enterprise Class Web and Mobile App GIS & MIS based system for any Govt. Currently Live on Production Environment for Project Value not less than Rs. 3 Crore	
42				We would request you to kindly amend the clause as under: The bidders should have experience in development & commissioning of Enterprise class web/ mobile GIS & MIS based systems for any Govt. dept currently in live production environment for each project value not less than Rs. 4 Cr	
43	30	10.6.1.7	The bidder should have experience in HRSI image processing of any Govt. Department. Copies of supporting work order/ completion certificate to be submitted	We are requesting to department kindly amend this clause. "The bidder should have experience in HRSI image processing/ Mobile app based image with Geo-coordinates for any Govt. Department. Rs. 2 Crores and Above: 10 Marks	As per RFP
44				We request you to kindly consider awarding 20 marks for a single project costing ₹5 Cr.	
45				Sincerely request for amendment in following way; The bidder should have experience in HRSI image processing or geospatial features implement of any Govt. Department....	

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46	30	7	The bidder should have experience in HRSI image processing of any Govt. Department. Copies of supporting work order/ completion certificate to be submitted •Rs. 50 Lakh to Rs.2 Crores: 5 Marks Total •Rs. 2 Crores and Above: 10 Marks Total	The PO value asked in the Page no 30 and 56 are contradictory. Hence we request you to ammend as per page no 30 and point no. 7. Further we would like to request you to consider the International PO.	Experience in HRSI image processing of any Government/PSU Department for a project value not less than Rs. 50 Lakh .
47	40	12	Proforma formats for bid submission.	We request you to kindly provide editable or copyable drafts for all Tender formats, which bidder needs to be submitted with his bid, to avoid any typographical error in submission and further bid rejection.	As per RFP
48	46	GF-4	GF-4: Confidentiality/Non-Disclosure Undertaking	We understand that, this form to be submitted on Letter Head of organisation. Kindly confirm our understanding is correct.	In Non-Judicial Stamp paper
49	56	TF-2	Experience in development & commissioning of Enterprise Class GIS/ MIS based Applications for Govt. of Odisha currently in Live production environment for a project value not less than Rs.10 crore.	There are many Govt,Public and private sector projects which have this kind of projects starting from 1 CR INR and for different other state governments, Central governmnet, MLFA agencies across the globe. Kindly allow to furnish all those projects which are not done for Govt of Odisha and less than 10 crore INR.Please allow international projects for the same.	Experience in development & Commissioning of Enterprise Class GIS/ MIS based Applications for any Government / PSU currently in Live production environment for a project value not less than Rs.4 crore .
50	56	TF-3	Experience in HRSI image processing of any Govt Department for a project value nor less than 10 Crore and	The PO value asked in the Page no 30 and 56 are contradictory. Hence we request you to ammend as per page no 30 and point no. 7. Further we would like to request you to consider the International PO.	Experience in HRSI image processing of any Government/PSU Department for a project value not less than Rs. 50 Lakh .
51	22 & 28	10.4.1 10.5 Sl. No. 11	Net-Worth The net worth of the company must be positive in last three financial years ending at 31st March 2025.	We would request you to kindly consider net-worth for financial year ending 31st March 2024 since the financial statements for FY 2024-25 are under preparation.	Net worth of the company must be positive in three financial years (FY2021-22, FY2022- 23 & FY2023-24).
52				Financial audit of our company is ongoing. The Net worth for the 2024-25 may not be available by the submission date. Kindly consider the criteria as per the below: Net worth of the company must be positive in three financial years ending at 31st March 2024.	
53	13	6.6.7	The public facing Mobile application should have inbuilt prompt-based chat functionality on Odia Language.	Is there any preferred NLP or AI chatbot framework for Odia language support?	No preferred NLP. But Odia Language support should be there.
54	11	6.5	Integration of Third-Party Bi-Lingual Translation API	The RFP in the section 6.5 also mentions about an option for Text to Speech, considering the current technical availability in the marker, this can be kept as an optional feature.	No, both Text to Speach and Speech to Text are mandetory.
55	9 & 10	6 & 6.1	6. Scope of Work & 6.1 Development of customized Works Passbook data sharing protocol	In the Scope of Work, it is mentioned that the application is proposed to be built in line with the Beckn Protocol / Open Network for Digital Commerce (ONDC). However, in section 6.1, it is specifically stated as " <i>developed for Works Passbook based on Beckn Protocol.</i> " We assume that the requirement allows us to develop the application using either the Beckn Protocol or the ONDC framework. Kindly confirm and clarify this understanding.	ONDC is also built on BECKEN protocol, so wherever it was written as ONDC can be considered as BECKEN protocol interchangeably
56	15	6.9	The application shall undergo CERT-In certification from CERT-In empanelled vendor before the final Go Live and Commissioning of the System. The system should also provision for mandatory CERT-IN certifications half-yearly after commissioning and Go-Live of the application.	Will ORSAC bear the cost of CERT-In certification or should it be included in the financial bid?	ORSAC will bear the cost as per actual. SI will do the prerequisites to the audit and the Security patching.
57				Kindly clarify who will bear the cost of the CERT-In audit to be conducted by a CERT-In empanelled vendor prior to the final Go-Live and commissioning of the system.	

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58	17	8	Mobile Apps: For iOS it is native Swift compiled on X-code & for Android it is Java or Kotlin. No Hybrid mobile development framework shall be used.	Will the Works Passbook mobile application be published on the Google Play Store and Apple App Store for public access, or will it be distributed through alternate channels? Are there any specific OS version requirements for Android and iOS devices?	Published in both play store and app store.
59	13-14	6.7	Tender/ Procurement Details: Tender Details, Contractor Details, Payment Details and Estimated Date of Completion. Asset Information, Administrative Details:, Financial Details, physical Progress Details	Kindly clarify who will be responsible for providing the following information. · Asset Information · Administrative Details · Tender/ Procurement Details · Financial Details · Physical Progress Details	Respective departments will have all these data in their respective database.
60	15-16	6.10	QA/ OC for Data Integration	As mentioned in 6.10, the Data from the departmental applications would be QC by ORSAC. The Application would pull data on the fly from the departmental applications for showcasing to the public, ORSAC would internally complete the QC of data of departmental applications before integrating it to Works Passbook?	Since this will be in a federated architecture and data will be retrived on-fly. The QA QC will be the responceability of respective department.
61	8	4	c)Development of Spatial ETL tool using developed Works passbook data sharing protocol to transpose different data sets and map from different departmental application data structure according to requirements of Works Passbook application.	Please clarify the different GIS data formats being used by the different departments of Works Department.	Standard data formats for GIS data will be used
62	11	6.5	There will be an option for speech to text and text to speech I.e. the user query can be in the form of voice or text and similarly the o/p of the query will be in the form of voice and text.	What is the Use of Text to speeach ? Please ellobrate	Text to Speech will be used to enhance the User interaction methods.
63	8	4	Public transparency: Bilingual access with project details, maps, contractor information, timelines, budgets. and geo-tagged photos	Please clarify that Bilingual API is provided by department or to be provision by SI.	The API integration and Service Selection will be done by the Vendor However the payment will be Done by ORSAC as per actual.
64	11	6.4	Works passbook being a GIS enabled platform, for any existing departmental third-party applications to be integrated, the data/ asset should be properly Geo Tagged and linked with a unique Asset ID.	Is this assests are Geo tagged or we need to make it GeoTagged, Currentley howmany Data (Number of Assests you Have)	The assets are already geo tagged.
65	11	6.4	b. Sharing of both Spatial and Non-Spatial Datasets along with files.	What type of Non spatial data you have and what are the format Is the Existing Spatial Data is Geo referenced ? , Please confirm	The available non-spatial data includes attribute or characteristic information. And the Spatial data are geo referenced.

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66	21, 27	10.4.1 10.5 SI. No 3	The Bidder have Annual Average Turnover of Rs.10 Crore (Rupees Ten Crore only) last three financial years. (FY 2024-25, 2023-24 and FY 2022-23). The financial statement should reflect turnover.	Kindly allow to submit provisional balancesheet of FY 2024-25 as it is not audited yet.	The Bidder have Annual Average Turnover of Rs.10 Crore (Rupees Ten Crore only) last three financial years. (FY2021-22, FY2022-23 & FY2023-24). The financial statement should reflect turnover.
67				Request you to accept provisional FY 24-25 balance sheet and Profit & Loss statement along with auditor certified turnover statement.	
68				We respectfully request that the annual average turnover be considered as Rs. 7 Crore (Rupees Seven Crore only) for the last three financial years—FY 2022-23, FY 2023-24, and FY 2024-25—as reflected in the financial statements. We also kindly request that the Chartered Accountant (CA) certificate be Consider for the most recent financial year, i.e., FY 2024-25, be accepted as valid documentation.	
69				We are requesting to department kindly amend this clause. "The bidder have annual average turnover of Rs 10 Crore during any three of the last four financial years ending March 2025"	
70				We would request you to kindly annual average turnover in last three financial years ending on 31st March 2024 since the financial statements for FY 2024-25 are under preparation.	
71				Financial audit of our company is ongoing. The Turnover for the 2024-25 shall not be available by the submission date. Kindly consider the criteria as per the below: The Bidder have Annual Average Turnover of Rs.10 Crore (Rupees Ten Crore only) last three financial years. (FY2023-24, FY2022-23 & FY2021-22). The financial statement should reflect turnover.	
72	30	10.6.1.6	The bidders should have experience in development & commissioning of Enterprise Class Web and Mobile GIS & MIS based systems for any Govt. currently in Live production environment for a project value not less than Rs.5 Crore. Bidder shall produce the URLs of the Live projects, which is to be verified by the Technical committee. Copies of supporting work order/ completion certificate to be submitted	We request the Authority to kindly remove / relax the project value threshold of Rs 5 Crore under the eligibility criteria to encouraging Wider Participation for Local Vendors. Proposed Amendment: "The bidders should have experience in development & commissioning of Enterprise Class Web and Mobile GIS or MIS based systems for any Government Department / PSU, currently in Live production environment, with project value of not less than Rs. 1 Crore."	The bidders should have experience in development & commissioning of Enterprise Class Web and Mobile GIS & MIS based systems for any Government/PSU currently in Live production environment for a project value not less than Rs.4 Crore . Bidder shall produce the URLs of the Live projects, which is to be verified by the technical committee. Copies of supporting work order/ completion certificate to be submitted.
73				Similar to the above, this criterion is highly restrictive. We therefore request that it be relaxed to allow consideration for one to two projects.	
74	27	10.5.8	Eligibility Criteria : Bidders should have experience in Enterprise class GIS/ MIS based application for any Govt. Department currently in Live Production Environment.	We kindly request that experience in developing and implementing enterprise-class GIS/MIS-based applications for publicly listed companies also be considered.	The bidders should have experience in development & commissioning of Enterprise Class Web and Mobile GIS & MIS based systems for any Government/PSUs currently in Live Production Environment.
75	12	6.6	3 - Web and Mobile GIS Map-view	As per the RFP, you have mentioned the option to visualize assets over Google Maps. Since Google Maps usage beyond a certain limit requires a paid subscription, we would like to clarify whether the cost for the subscription/usage will be borne by the client post-implementation or we will suggest other alternate	The cost will be born by the department as per actual.
76	8	4	Real-time tracking: Fund disbursement, physical progress, satellite and AI analytics for validation.	Please specify the methodology use for satellite base AI analytics and its frequency of image analysis.	The methodology selection will depend on the actual use case.
77	16	6.11	System Integrator (SI) will train the Officials of respective departments on the use of Mobile & Web-GIS application.	Can ORSAC clarify the expected number of departmental users to be trained, preferred mode (online/offline), duration, and whether refresher or phase-wise training is expected during future integrations?	The mode will be online. The number and type will be decided later.

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78	16	6.12	The SI will be responsible for cloud hosting as required, at no additional cost, and will provide support until the work is complete, including during the AMC period.	As per Digital India IT Policy, all government data must be hosted on Government Community Cloud provided by MeitY-empowered Cloud Service Providers (CSPs). Authority may refer to page no. 22 of e-Governance IT Policy, in Digital India. Will ORSAC mandate that bidders submit a declaration from their CSP confirming compliance with this policy and allowing physical audit access to the hosting data center by the department?	The SI will be only responsible for Migrating the Application to the cloud and managing the cloud environment. The Cloud hosting charges are to be born by Department.
79	16	6.12	Cloud Hosting Management	As per 6.12, the cloud hosting is in the responsibility of SI, that means SI to provide the Cloud Hosting or use ORSAC provided Cloud Hosting Space with SI managing the application?	The SI will be only responsible for Migrating the Application to the cloud and managing the cloud environment. The Cloud hosting charges are to be born by Department.
80	11	6.4	Note: ii-works (Creation, Maintenance and Upgradation) taken up against each of the assets (Road, Building, Bridges, Culverts etc.) should be tagged with the unique asset ID with one is to many tagging between asset and works.	We would like to clarify whether the unique ID scheme will be provided by the Department or if the bidder is expected to develop it from scratch. Further, as per the RFP requirements, the customized mobile application will be used by Department users and/or other vendors to geo-tag all required assets. Kindly confirm our understanding.	The vendor is expected to build the centralised system that will generate the asset IDs. The departments are going to use API to generate and add to their own asset database.
81	8	4	Generalized Unique Asset ID for each asset irrespective of departments.	In Project Objective Section, Unique Asser ID is to be generated and assigned to each asset. Since this is a federated architecture will all departmental applications to be integrated with Works Passbook have the same asset codes in their system also.	There will be centralised System for Asset ID generation. Which will be added to each department Data Base Via API.
82	10	6.2	Load Capacity of departmental applications (Minimum 2,000 concurrent users)	Can ORSAC clarify the expected user segmentation and peak load distribution across these categories to help design scalable infrastructure?	To be decided during the execution phase
83	17	8	Backup and failover provisions shall be handled through native high-availability and multi-zone replication mechanisms	Kindly clarify the expected frequency of data backups, retention duration, and specific disaster recovery (DR) requirements to be provisioned under the cloud hosting environment.	To be decided during the execution phase
84	29	10.6.1.4 10.6.1.5	Employing Minimum 20 Numbers of IT professionals on regular payroll with detail work experience. Copy of EPF/Group Insurance Certificate with latest return listing personnel name to be submitted	In reference to DPDP act, considering Data privacy policy of employees, details of their EPF and ESI number can not be shared. So, we request you to accept HR Declaration with personnel name, employee ID number along with EPF/Group Insurance certificate to fulfil this qualification criteria.	Under DPDP act and Employer legally provide EPF & ESI details to the respective Government bodies without explicit consent.
85			Employing Minimum 20 Numbers of RS & GIS/ Geo-informatics professionals on regular payroll with detail work experience. Copy of EPF/Group Insurance Certificate with latest return listing personnel name to be submitted	In reference to DPDP act, considering Data privacy policy of employees, details of their EPF and ESI number can not be shared. So, we request you to accept HR Declaration with personnel name, employee ID number along with EPF/Group Insurance certificate to fulfil this qualification criteria.	
86	57	TF-5	TF-5: List of IT professional on regular payroll.	In reference to DPDP act, considering Data privacy policy of employees, details of their EPF and ESI number can not be shared. So, we request you to accept HR Declaration with personnel name, employee ID number along with EPF/Group Insurance certificate to fulfil this qualification criteria.	Under DPDP act and Employer legally provide EPF & ESI details to the respective Government bodies without explicit consent.
87		TF-6	TF-6: List of Geoinformatics professional on a regular payroll	In reference to DPDP act, considering Data privacy policy of employees, details of their EPF and ESI number can not be shared. So, we request you to accept HR Declaration with personnel name, employee ID number along with EPF/Group Insurance certificate to fulfil this qualification criteria.	

SI No	RFP Page No	RFP Clause No.	RFP clause	Query	Clarification/Amendment
88	12	6.6.3	Query on departmental asset/ works layer based on administrative boundaries, asset type and work status.	Please clarify whether the administrative boundary layers and asset/work GIS layers will be provided by the ORSAC for consumption in the Works Passbook application, or if the bidder is expected to develop/prepare these GIS boundaries and ingest them into the proposed portal. If the latter, kindly confirm who will bear the associated cost.	Will be provided by ORSAC
89	10	6.2	Load Capacity of departmental applications (Minimum 2,000 concurrent users)	We assume that the Department will provide the required IT infrastructure for deployment. During the bid submission, the bidder shall propose the server sizing, based on which the Department will provision the necessary infrastructure.	Yes
90	10	6.3	The Works Passbook application would encompass data sets from multiple existing departmental applications like WAMIS, DMF, PPMS, OFMS, School and Mass Education Asset Mapper etc.	For real-time data consumption, we require the RISK API. We therefore assume that the Department will provide all the necessary APIs to enable seamless integration with the existing systems.	Yes
91	10	6.2	All data visualized in Works Passbook applications would be fetched directly from departmental applications through custom APIs and a unified data sharing platform.	We are assuming that the API will be Provided by the Client, Please confirm	Yes
92	11	6.4	Departmental applications need to provide access to the Database in staging/development environment for development, configuration and setup of Works Passbook custom API for data ingestion during integration phase.	Will ORSAC facilitate coordination with departmental teams to ensure timely access to staging databases and APIs for integration testing?	Yes
93	12	6.6	3. Web and Mobile GIS Map- view	We assume that the Department will provide the required spatial and non-spatial data for proper functioning of the application. Kindly confirm.	Yes
94	12 & 13	6.6	6.6 Development of Comprehensive Web and Mobile GIS based Works Passbook application All modules from 1-7	We assume that all the required base maps will be provided by the Department. Kindly confirm our understanding.	Yes
95	16	6.12	Cloud Hosting Management: The SI will be responsible for cloud hosting as required. at no additional cost. and will provide support until the work is complete, including during the AMC period.	we understand during development phase cloud hosting is not required and after UAT developed system to be hosted on cloud.	Yes
96	9	4	d)Development of Web and Mobile GIS application for visualization of major public assets with attributes (Physical and Financial Progress).	We understand department will provide accessibility of financial data to incorporate in web & mobile application development.	Yes
97	30	10.6.1.8	The Bidder should have experience in preparation of bi-lingual GIS/ geo-database. Preference shall be given for such experience involving Odia language. Copies of supporting work order/ completion certificate to be submitted.	We respectfully request that English be considered along with other regional languages, including Odia for bi-lingual GIS / Geo-database.	Yes, English is also considered
98	10	6.2	Development of Data Sharing Service Level Contracts and Performance Benchmarks. All data visualized in Work Passbook applications would be fetched directly from department applications through custom APIs and a unified data sharing platform.	The API for Third Party Bilingual Translation API (Text to Text) and (Speech to Text (if required)) are to be provided by ORSAC?	Yes, The API integration and Service Selection will be done by the Vendor However the payment will be Done by ORSAC as per actual.
99	9	Scope of Work	General Clause	Do we need to Works Passbook application to cache data from departmental applications, or all the results are to be displayed on the fly?	Yes there will be some data caching as a form of Meta Data.
100			General	We request you to kindly clarify the scope of Phase 2, Phase 3, and Phase 4 as its not mentioned in the RFP document.	To be decided during the execution phase
101			General	The consultant may associate with other consultants in the form of consortium or a subconsultancy to enhance their qualifications. Please confirm.	No

SI No	RFP Page No	RFP Clause No.	RFP clause	Query	Clarification/Amendment
102			General	What is the expected number of participants and place (Name of city) in post implementation trainings. We understand that we do not need to budget for the venue and refreshments in our financial proposal. It would it be provided by the client. We have to only provide trainers.	To be decided during the execution phase
103			General	Please clarify if consortium bidding is allowed and whether subcontracting of components/services is permitted with departmental approval.	No
104			General	Does app will be open for entire locations or restricted for some place / city etc.-?	App will be open for entire location.
105			General	What will be the data migration scope? Do you want to migrate any data in proposed application? Size of the data	Federated architecture. No data migration will be required.
106			General	Any data in hard copy format that needs to be migrated? If yes please specify since which year , it's size and who will digitalize such data by data entry or excel upload	No
107			General	Is there a preference for open-source solutions?	As per RFP
108			General	Where should the application be hosted, and are there any specific hosting requirements?	It will be hosted in Cloud Environment as per the Govt Norms.